



Facilities Management

Introduction to our business

Harris Construction Management's strength comes from the quality of its customers and the integrity of its employees. The investments in the early years of Harris are now paying significant dividends to the security and future success of the business.

Our people make the difference to the service we offer. We are a group of dedicated, hardworking, ordinary people who have teamed together to accomplish extraordinary things. We have a very diverse band of expertise, but when combined our effectiveness is resounding.

We have a collective set of beliefs and more importantly, a collective set of values, we are an integral part of our customer's business structure and that of our key supply chain.

We like to treat our customers as we would like to be treated ourselves, and look for Team ethics in everything we do. The outcome of this approach is the delivery of products that exceed the expectations and aspirations of our customers who

share the same values as we do. We find that this honest and open approach allows Harris to sustain sole delivery status of some of the nation's best performing and best respected businesses.

The Harris business model offers our customers a complete construction service, from Major Construction and alterations through to a fully integrated planned, preventative and reactive maintenance service. This allows our customers to concentrate on their core skills with the full knowledge that their buildings and services are being well cared for.

By moulding our business around some of the world's best performers we have added their knowledge into our people and processes. We now feel that the time is right to pass the benefits of our learning onto other key customers with the same outlook as Harris.

Jason Adlam
Managing Director



We have the ability, knowledge and dedicated staff to provide Facilities Management (FM) for national blue chip clients including Asda Distribution, Wincanton, Clipper and Coca Cola Enterprises.

With our coverage supported by offices in Yorkshire and Humberside we are able to deliver a robust and efficient service to our clients Nationwide.

We are proud to have an excellent record in project service deliverables underpinned by both our key supply chain and in house technical teams.

Delivering beyond our client's expectations is our aim and is measured and managed by our outstanding customer account teams.

Our customer's challenges are handled through the appropriate service team and we apply the same philosophy to each one. Every circumstance is unique to that client and is treated as such.





Planned Preventive Maintenance

Harris Facilities Management are able to offer complete building fabric, mechanical, electrical and external services planned preventive maintenance, either on a visiting basis or resident on site.

We work collaboratively with our clients to set and manage budgets so that our clients get to focus on managing their business, while we keep their business assets operating at maximum efficiency and with fewer disruptions from plant and equipment failure.

We offer a comprehensive planned preventative maintenance package that is extremely competitive.

In line with our sustainability values, we have a network of supply chain partners that can provide a UK wide reach, this means that we don't have partners travelling the length and breadth of the country, we minimise our carbon footprint and can serve local businesses with local people, thereby contributing to the local economy and environment.

Despite great endeavours to plan these works, inevitably the programme remains live throughout the year and quarterly reviews are conducted to ensure the plan remains fully in line with the customers business needs.

Reactive Maintenance

Even in well-maintained properties the unexpected can happen and HCM has a reactive maintenance service equipped to cope with emergencies and their aftermath.

HCM's maintenance work is carried out by local teams familiar with their communities, supported by the national resources of the company.

Still linked through the Customer Managers, separate resources are allocated to this department. HCM teams provide the reactive service to ensure that all works are carried out within a prescribed timescale.

HCM provides exceptional service and high quality workmanship to all our clients, ensuring that any works carried out are both promptly and effectively dealt with.

Harris has its own advanced IT applications to improve the efficiency of its service; this enables HCM to integrate planning and invoicing systems with those of its customers.

Asda Experience

Harris Construction Management is the sole provider of maintenance services, both planned and reactive for Asda Distribution Depots throughout the UK.

With an annual account of over £6m HCM maintains 25 of Asda's Distribution Depots and all associated assets including, Offices, Welfare and Recreational facilities, Technical facilities, External service and landscaping areas, Catering, etc.



“The work that HCM have done this year has enabled Asda to make a step-change in PPM management. Harris have been instrumental in helping us to keep control of our infrastructure in the most efficient and effective way possible with a great plan, well delivered. HCM have responded to all emergencies with customer focus on every occasion”

Andy Walker,
Infrastructure Development Manager,
Asda's Distribution Network

Our construction services extend to various sectors, industrial distribution, residential, commercial, interiors and healthcare.

The Harris business model offers our customers a complete service, from major construction, alterations and re-modelling of existing buildings.

HCM has demonstrated its capabilities to effectively deliver to some of the largest and most demanding organizations, often in the most difficult environments, tight economic constraints and to the highest quality. We have continually demonstrated our ability to improve our own delivery but also enhanced our customer's business offerings.

With business values based around our people and our customers we have grown into a number of specialist markets, often working to very ambitious timescales to deliver facilities of the highest quality. This has been achieved through close co-ordination with the end user and great teamwork with all parties concerned. Our success finds itself on communication, flexibility and simply delivering our promises.

Our clients include:



SIEMENS



GOODMAN

smith&nephew





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Developing strong and lasting relationships